INTERNATIONAL TRADE FINANCIAL ASSISTANCE PROGRAMS



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CONFIRM SPAM/JUNK EMAIL FILTERS ARE SET TO ALLOW EMAILS FROM @iowaeda.com

Registration

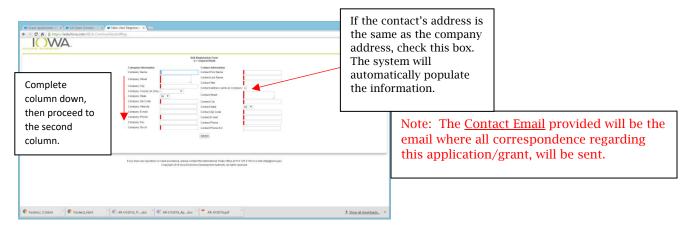
Https://ieda.force.com

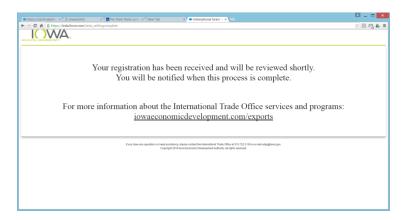
First-time users (to <u>ieda.force.com</u>) must register as a user of the International Grant Application System. Click on "Sign Up" in the lower right corner under the Login button.



Next, applicants are encouraged to complete ALL fields of the registration form. <u>Applicants need the COMPANY'S TAX ID NUMBER to register</u>. Required fields are noted in red and MUST be completed to "Submit" the registration.

Once submitted, applicant will receive this message:



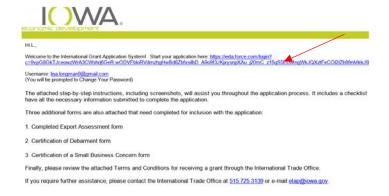


Applicants will receive an email (to the email provided on the registration form), indicating the registration was received and will be processed within two business days. BE SURE SPAM/JUNK FILTERS ARE SET TO ALLOW EMAILS FROM @Iowaeda.com

If an email similar to the one below is not received, applicants should check the spam/junk folder. Otherwise, contact etap@iowaeda.com or phone 515.348.6243.



Approved applicants will receive a welcome email providing a link to create a password. If you do not receive this email within two business days, please notify etap@iowaeda.com.

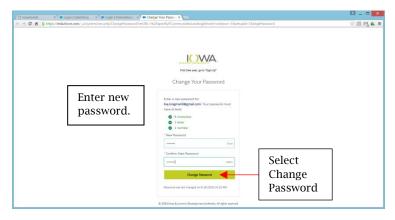


INCOMPLETE APPLICATIONS WILL NOT BE CONSIDERED. Please review the <u>Documentation Checklist</u> (in Appendix) before proceeding.

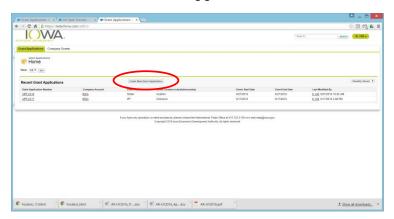
Application

(See <u>Documentation Checklist</u> (in Appendix) before starting.)

Access the Log In from the "Welcome to the International Trade Grant Application System" email. Applicants will be prompted to create a password prior to the first Login using the "Change Your Password" screen.



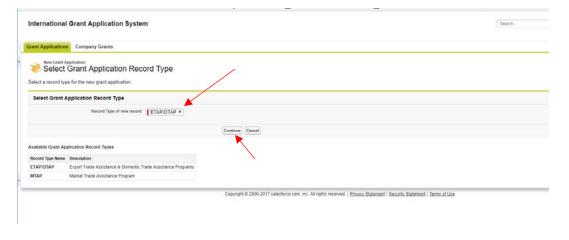
Select Create New Grant Application.



Select the grant application type, and click Continue.

ETAP/DTAP: Trade shows/trade missions

MTAP: Market assistance (compliance and international marketing)



There are three steps required to submit an application:

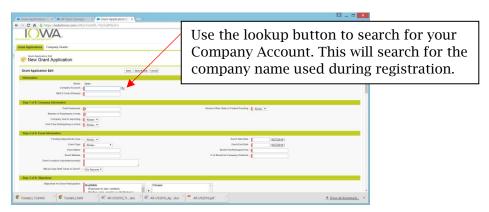
- A. Complete Application Fields
- B. Required Documentation
- C. "Submit for Approval"

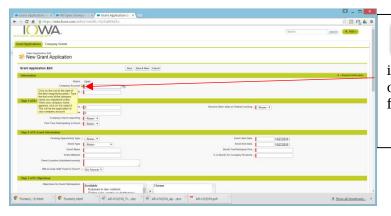
Complete Applications include both:

- A. Completed Application
- B. Uploading all required support documentation to the Notes & Attachments section

A. Complete all Fields on Application

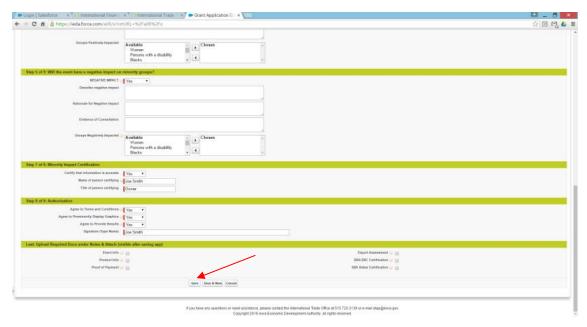
Fields marked in red are required. Applicants will be unable to save the application without completing these fields.





A small pop up provides detailed information on the field when hovering over the small question icon next to the field name.

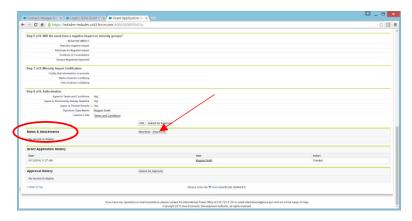
"After Step 8 of 9: Authorization," <u>SAVE</u> the application. Applicants will return to the last step after uploading the required documentation. After saving the application, scroll down under the application to the "Notes & Attachments" section (this section only appears under the Application section after saving the application).





B. Required Documentation (refer to <u>Documentation Checklist</u> (Appendix) for complete list)

Scroll down the page to the Notes & Attachments section, select Attach File. Multiple files can be attached.

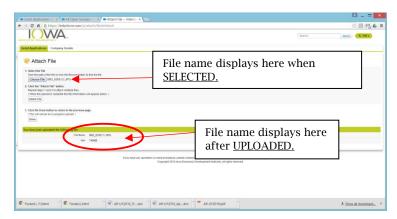


Step #1: Select Choose File and browse to select the first file to upload. The document name should appear next to Choose File to confirm the correct document has been selected.

Step #2: Select Attach File, to attach the file. The name of the file uploaded is shown under the green bar entitled "You have just uploaded the following File" as noted below, to confirm the document was uploaded.

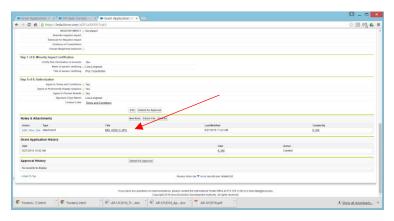
Repeat Steps 1 & 2 for all six documents.

The name of uploaded file should appear under the green bar. When finished, select Done (#3 on the screen).

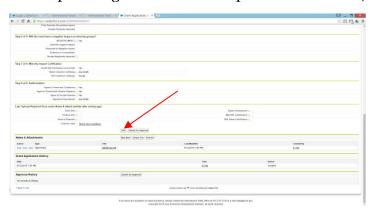


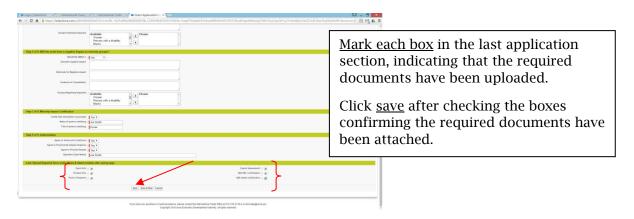
Return to the Notes & Attachments section to confirm the list of ALL documents uploaded as shown below. This is where you will see the running list of documents uploaded.

NOTE: Be sure to upload ALL required documentation and complete all fields. *INCOMPLETE APPLICATIONS WILL NOT BE CONSIDERED. Please review the* Documentation Checklist (Appendix) before proceeding.



After uploading all six of the required documents, click on Edit to finalize the application.

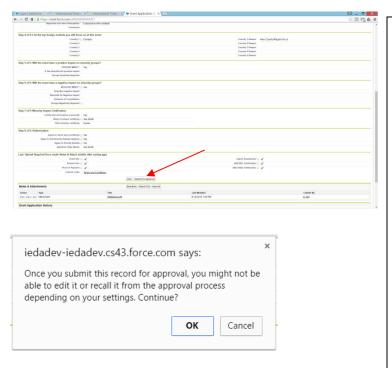




C. Submit for Approval: Applicant(s) must Submit for the application to be processed.

Confirm application is complete:

- A. All fields in the application are completed.
- B. All required documents are uploaded under Notes & Attachments.
- C. Select "Submit for Approval". The following message will pop up to notify applicants that they **will not be able to edit** the application or documentation once submitted. Click OK.



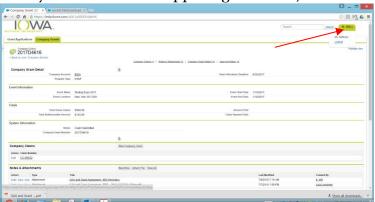
REQUIRED ATTACHMENTS:

quote.

- 1. Certification of Debarment (current date)
- 2. Certification of Small Business Concern (current date)
- 3. Company general brochure (screenshot of website accepted)
- A. ETAP/DTAP: Receipt of at least partial booth payment OR
 B. MTAP: Copy of the selected project
- 5. ETAP/DTAP Event general information (screenshot of website accepted).

Log out

Click your name in the upper right corner; a menu should appear allowing you to Logout.

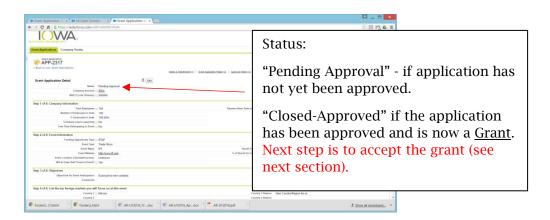


Check the status of the Application

Log into https://ieda.force.com

To check the status of the application, click on the Application number.





Once approved, applicants should receive an email with instructions regarding how to accept the grant. The grant must be accepted prior to the event; if the email notification is not received within two weeks of submitting an application or within a week prior to the event, email etap@iowaeda.com or call 515.348.6243.

Application Approval/Denial

After submitting a completed application, applicants receive email notice once the application has been through the approval process. Typically, this process can take up to two weeks.

A. Approval

Approved applicants will receive email notification indicating the application has been approved. To accept, follow the instructions in the email within 10 days of receiving the email to secure funds.



B. Denial

Denied applicants will receive an email indicating the reason for denial. Some examples may include, but are not limited to:

- 1. Application or documentation was incomplete
- 2. Event takes place outside the funding period
- 3. Company is ineligible

Details regarding the denial may be requested by email to etap@iowaeda.com.

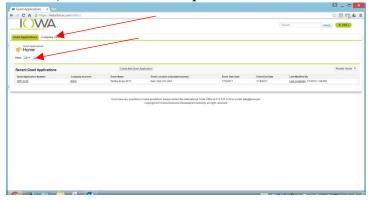
Accepting a Grant (BEFORE THE EVENT)

In order to accept a grant, follow the instructions included in the approval email <u>within 10 days</u> of the email date.

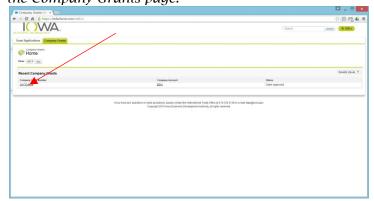


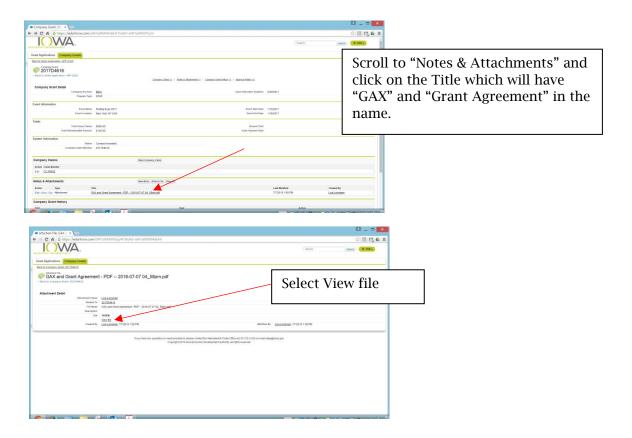
First, select the Company Grant tab.

Second, click "Go" - this updates the view to show all grants rather than just the most recent.



Select the Grant Number: If your Grant is not listed, return to the Grant Applications tab and click on the Application number. When the application comes up, scroll to the bottom of the page under the Company Grants section where your Grant number should be visible. Select the Grant Number. This will then move it to the Company Grants page.

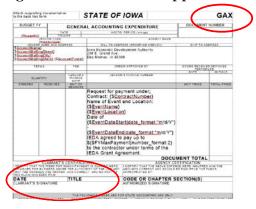




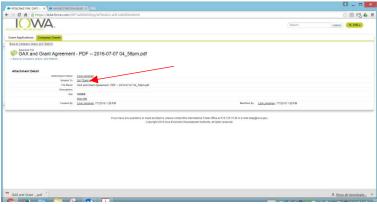
(Note: Grant & GAX will not say "SAMPLE" on it.) Select the printer icon to print.



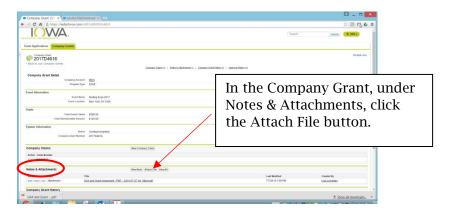
Sign the Grant Agreement and "GAX" form. Do not complete any information on the GAX form, only sign in the Claimant's Certification box (middle of form). The GAX form serves as the required signature to the claim applicants submit online following the event.



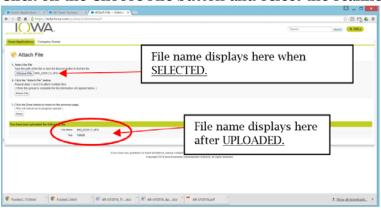
To return to the signed Grant Agreement and GAX, click the grant number.



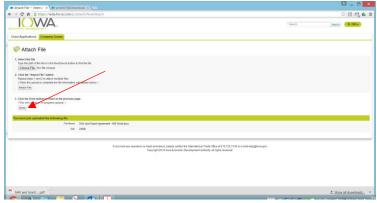
Scan the signed Grant Agreement & GAX form to upload the electronic file.



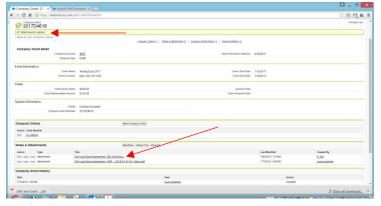
Click on the Choose File button and select the scanned file.



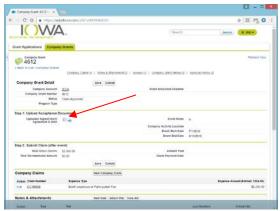
Click Done after uploading all files.



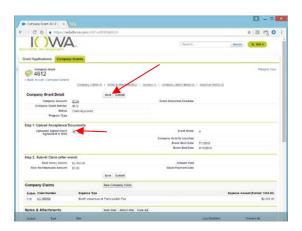
A message indicating the file was uploaded is shown in the yellow bar at the top. The attachment will be listed under Notes & Attachments.



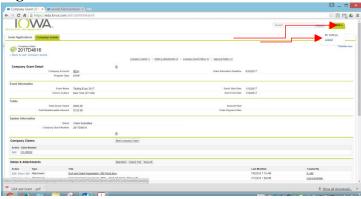
Lastly, double click on the box under Step 1 – Uploaded Signed Grant Agreement & GAX. Double-clicking activates the Edit mode; the Save and Cancel buttons appear by Company Grant Detail. Edit mode allows applicants to click (select) the box so a checkmark appears. This confirms that applicants have successfully uploaded the two signed documents.



Then click SAVE. A notice is sent indicating acceptance of the grant. This step needs to be completed prior to the event.



Logout



At The Event (ETAP/DTAP trade shows only)

Grants received for exhibiting at a trade show MUST display the most current Iowa Exporter graphic in a prominent place in the booth. A photo of the overall booth, with this signage visible, must be submitted after the event as part of the claim for reimbursement. Failure to provide this could void the grant.

The current Iowa Exporter ID graphic is available in .pdf at iowaeconomicdevelopment.com/IFA in the Resources box. Additional file formats may be provided upon request. Email etap@iowaeda.com to request the desired format.

Graphic looks like (this is a partial view of the graphic):







After the Event or Project End

If trade show: Photograph and keep the photo of the booth with the Iowa Exporter graphic visible. Collect the receipts to be considered for reimbursement.

Receipts:

- Trade Show:
 - Booth rental
 Booth furnishings (carpet, chairs, tables, utilities for booth, set up of booth at show site does <u>not</u> include printing of materials for show)
 - o Shipping of materials to and from show site
 - o Interpreter, if necessary
- Trade Mission:
 - o Shipping of materials to and from destination
 - o Interpreter, if not covered in the event participation fee
- Project:
 - o Receipts showing work completed and payment made.
 - Electronic copy (screenshot) of completed work

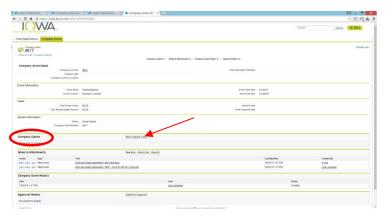
Trade Shows: Do not submit receipts for airfare, meals and lodging. Airfare is not eligible under the programs. A per diem for one employee, for the duration of the event, will automatically be added if reimbursement has not reached the maximum amount. (U.S. Dept. of State per diem rate for the location event is held.)

Once the recipient has all electronic receipts and a photo of the applicant's booth (if trade show), it's time to complete a claim for reimbursement.

- 1. Log into http://ieda.force.com
- 2. Select Company Grant tab

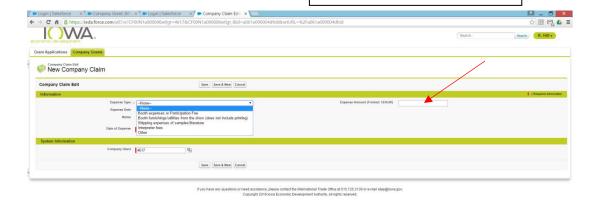


Under Company Claims section, click "New Company Claim" button.



Select the first expense type:

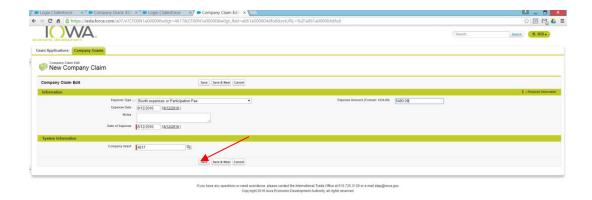
If there is more than one receipt in a category, enter the total of all receipts for that category in the Expense Amount. Confirm all receipts have been uploaded in the Notes & Attachments section supporting the total entered.



Trade Shows:

Fill in the Expense Date (receipt date – or first receipt date if multiple receipts) and amount. Some trade show booths are quite costly so if the booth expense category is \$5,400 or higher, enter only one claim for booth expense. (The maximum reimbursement will be reached with this one expense.)

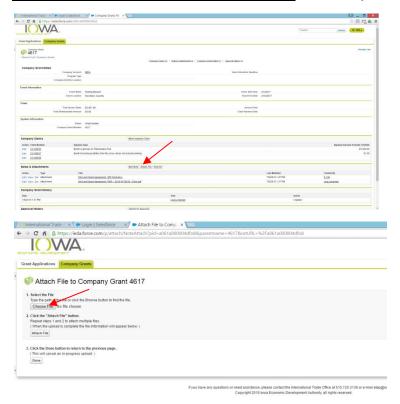
If the first expense is less than \$5,400 and additional expenses were incurred, click Save & New to enter the additional items.



Verify the claim is saved in the yellow bar.



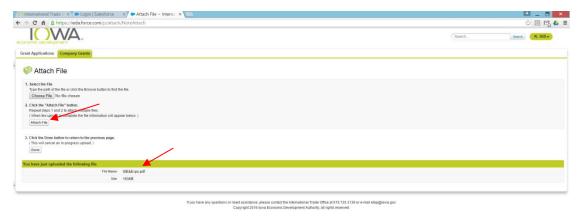
Next, upload the receipts for the expenses entered under Notes & Attachments (steps are the same as the Application documents). Expenses without a receipt cannot be reimbursed. Also, if the receipt is in another currency, please note the exchange rate and the total in \$USD on each receipt. Receipts without this will result in a claim denial. If MTAP, also upload copies of completed project work.



The selected file will be displayed to the right of the Choose File button.

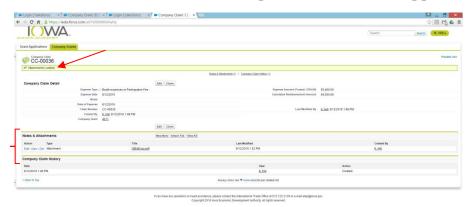
Click Attach File.

File will then show under the green bar "You have just uploaded the following file." This will only show the last document uploaded.



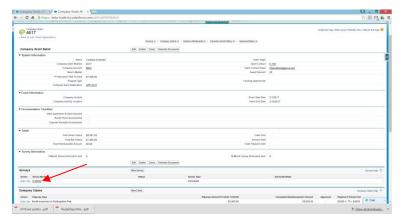
Repeat Choose File and Attach File until each file has been uploaded. When finished, click Done.

Confirmation that the documents were uploaded will appear in the top yellow bar. Verify under Notes & Attachments that <u>all</u> the uploaded documents appear.

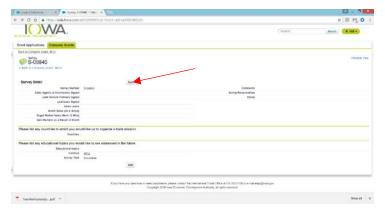


Lastly, complete the "Immediate Survey." This provides the results from the event, which are used to report on the impact of utilizing state/federal funds.

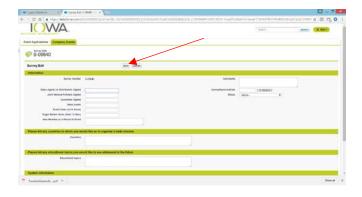
Under the Surveys component, click the Survey Number (Survey Type will be "Immediate").



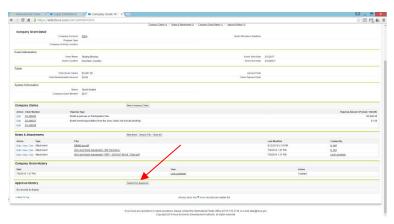
Complete the applicable fields. Click on the edit button at the top if the fields aren't available for editing.

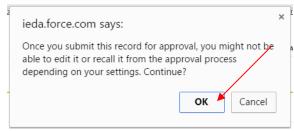


Click **Save** when finished.



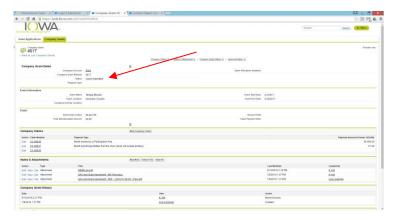
When finished each of three parts, **Submit** the claim for approval <u>for the claim to be processed.</u>





Once the claim has been submitted, it will be locked from editing.

In the Status field, confirm the status "claim submitted."



This claim is finished and ready to Logout.

Follow Up (9 and 18 month Surveys)

Grant recipients will receive an automatic email when 9- and 18-month surveys are due. Please complete this (and save) within 30 days of receiving the email notice. <u>Companies must be compliant with all past grant surveys</u> to remain eligible for future grants.

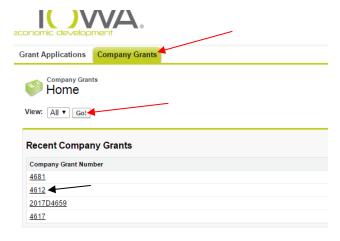
Please provide survey results to the best of your ability. These numbers are utilized and reported, on the aggregate, to gauge

Example of the survey email:



Log into ieda.force.com

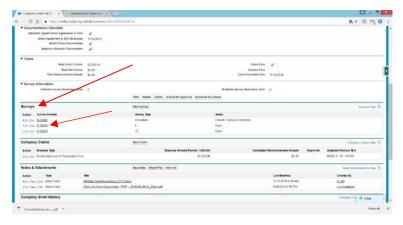
Be sure to click on the **Company Grants** tab, and click the Go! Button beside the View:All.



Click on the Company Grant Number associated with the due survey (included in the email alert you received).

Scroll down the page to the Surveys section. Select the Survey Number of the due survey (if the email indicated a nine-month survey was due, under Survey Type will identify the nine-month survey).

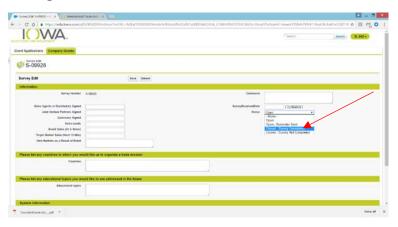
Click Edit button to complete the survey:



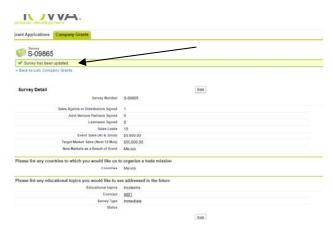
Click on the Survey number that is due (Status to the right will be Open.) Click on the Edit button and enter all fields applicable.



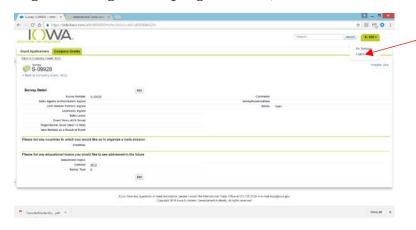
Complete all the fields possible. Remember to change Status to: "Closed: Survey Complete" before Saving.



Once saved, a confirmation appears that the survey was updated. Double check all answers:



Logout through the top right corner, the down arrow beside your name. Logout is an option.





DOCUMENTATION CHECKLIST

REQUIRED DOCUMENTATION FOR APPLICATION

Forms are available at <u>iowaeda.com/IFA</u> in the Resources box.

- 1. Certification of Small Business Concern (current, signed and dated within six months)
- 2. Certification of Debarment (current, signed and dated within six months)
- 3. Proof of actual payment or legal commitment to event/project (i.e. copy of the check, invoice showing a payment, receipt from organizer, executed contract/agreement, etc.)
- 4. Company/Product Brochure (if MTAP, copy of all materials associated with project scope)
- 5. Event General Information/Project Scope

If <u>event</u>, copy of event information (screenshot of website is acceptable). Needs to include event name, location, and dates. If event is held in U.S., must include proof of international attendees to the show from past event.

If project, copy of service providers scope of work (detailed) with cost estimate.

DOCUMENTATION FOR CLAIM

Receipts for eligible expenses.

If receipts are in another language, please include a description in English. If receipts are in a foreign currency, you MUST include the conversion rate and the total in U.S. dollars.

Do not provide receipts for meals, lodging, airfare or other incidentals as these are not eligible expenses. If a per diem is eligible, it will automatically be added to your claim based on one representative, for the duration of the event (reimbursed at 50%).

Application Field Definitions

Company Account – Type in company name used during registration. When company name appears, select it. Or, use the lookup button to search for your Company Account.

Total Employees – This should include parent company and any other relationships which have a direct impact on your company's operation decisions.

Number of Employees in Iowa - This should be the number of company employees employed in Iowa.

NAICS (North America Industry Classification System) – Your company's <u>primary</u> NAICS. If you do not know, look up the code: https://www.sba.gov/contracting/getting-started-contractor/determine-your-naics-code

Company New to Exporting – Select "yes" if your company has only exported within the last year or has rarely exported because of an order.

Minority Group Impact – This is a State-required question for all grants. Typically, a company's export initiatives/marketing would have no impact on minority groups in the U.S. However, feel free to answer these as you see fit.

Certify information Accurate – Answering yes indicates the information provided in the application and documentation is true and accurate to the best of your knowledge.

Agree to Terms and Conditions – Answering yes indicates you understand the requirements and agree to all.

Agree to Provide Results – Answering yes indicates your company will provide the required results to the best of your ability, after the event and again nine months and 18 months after the event.

SBA Interest – Answering yes allows U.S. Small Business Administration to contact you about other potential programs you may be interested in.

ETAP/DTAP SPECIFIC

First Time Participating in Event - Select "yes" or "no".

Receive Other State of Federal Funding – Select "yes" or "no" if you are receiving any other funds to help you participate <u>in this event</u>. (examples include Food Export Association of the Midwest, U.S. Department of Commerce, etc.)

Funding Opportunity type - Select program. (ETAP, DTAP, MTAP, etc.)

Event Type - Select Event Type. (trade show, trade mission, etc.)

Event Name - Enter the official name of the event.

Event Website - Enter the full url for the event's official website.

Event Location - Include city, state/province, zip/postal code, country.

Will Iowa Staff Travel – Select "yes" or "no". (An Iowa-based employee isn't required to staff the event/travel.)

Event Start Date & End Date -These must be the **official** start and end dates of the event. Do not include additional travel or set up days.

Booth/Participation Fee – Include estimated **booth space rental** cost for a trade show or **participation fee** for a trade mission.

% of Booth – Applicable for trade shows only, enter 100 percent if booth is not shared with any other company. If booth will be shared, indicate your company's percentage of the booth. This is required field, so if you are applying for a trade mission, please enter 0.

Objectives – Select your objectives for participating and click on the right arrow to add them to the list. Select as many as you wish.

MTAP SPECIFIC

Project Title - Provide a name for the overall project (include company name in the title)

Project Description - Provide a description of the project and how it relates to the company's export plan.

Project Start Date - The date when work will commence on the project (must be MORE than 30 days from date of application)

Project End Date - The date when the final work will be completed on the project (NO later than the funding period end date)

Countries/Country Reason – Provide the country(s) targeted with this project. If a region, please list the top five specific countries. Also, by each country listed, select whether the country/region is new for the company or whether the company is focusing on a particular product that will be new to the country/region.

If you have any questions regarding the application process, email etap@iowaeda.com